

CRYSTAL CARE CENTER OF MANSFIELD
VISITATION PROTOCOLS

The objective of this plan is to provide peace of mind for our residents and their loved ones, by allowing all parties the opportunity for regular connection and support, with the ultimate goal being the improved mental, physical, and emotional well-being of everyone involved.

On August 6, 2020 Crystal Care Center of Mansfield is excited to resume visitations on a restricted basis for the family members, friends, and/or responsible parties of our residents. In doing so we will be following the orders and guidelines as set forth by the Governor and Director of the Ohio Department of Health. Your loved one's health and safety remains our number one priority. That being said, below are the protocols each visitor must comply with to safely facilitate these visits. Crystal Care Center of Mansfield reserves the right to modify these protocols as deemed necessary, based on the latest medical information and any updated directives by the Director. We also reserve the right to rescind any visits based on non-compliance of visitation protocols, this will be reviewed on a case by case basis.

A tent has been erected at the front of the facility to accommodate outdoor visitations.

All visitors **must** pre-schedule visitation appointments at least 24-Hours in advance with the Activities Department at 419-747-2666.

All individuals **must** check-in and be screened at the front entrance as mandated by CDC guidelines. This screening will include questions about exposure to COVID-19 and screening visitors for cough, shortness of breath, and body temperature of 100 degrees or higher.

Each resident will be allowed one 30-minute visit per day, with up to 2 visitors present. Visitors **will be required** to perform hand hygiene, and maintain social distancing throughout the **entire** visit, in addition to wearing a face covering during the **entire** visit. Residents must also wear a face covering during the entire visit as well.

All visitors **must** be at least 12 years of age or older to facilitate proper social distancing, and not present themselves as a distraction to other residents, visitors, or staff.

Residents will be reminded of the risks associated with the spread of COVID-19, and the appropriate safety measures to take to protect themselves and their visitors. To further limit any potential spread, visits **must** be contact free.

In the event of accidental contact, residents shall wash their hands thoroughly upon returning indoors, and if possible, change their clothing upon returning indoors as well. Wheelchairs or any other items that have been inadvertently touched, will be immediately cleaned and disinfected. As part of our standard visitation procedure, all tables and chairs **will** be sanitized between visits.

Hand Sanitizer will be made available to all visitors and residents for use before, during, and after each visit.

Visitations will initially take place between the hours of 10am to 4pm Monday through Friday. Once we have had an opportunity to assess our procedure to get it running smoothly, we will look to add weekend visits sometime in the near future.

Video monitoring **only** will take place during visits, to ensure that proper safety protocols are being followed.

We again want to thank each of you, for your patience during these difficult circumstances that we have all been dealing with. We hope that you take advantage of this opportunity to enjoy these visits with your family or friend, and remind you to please do so safely and responsibly.

Should you have any questions, please do not hesitate to contact me at 419-747-2666.

Sincerely,

Anthony L. Wheaton
Administrator

Natalie Barr
Director of Nursing

8-4-2020